

ARTIFICIAL INTELLIGENCE FOR RISK MANAGEMENT IN GLOBAL SUPPLY CHAINS

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Abstract

Global supply chains, they have become really complex these last years because of globalization and all this digital trade and fast logistics. Nowadays, companies are depending so much on many suppliers and transport systems that are spread in many different countries. Because of this situation, supply chains are facing big risks, like delay in transportation, geopolitical problems, pandemics, and also we don't know the demand for sure. So, Artificial Intelligence (AI) is now becoming a very important technology for helping organizations to manage these risks more better. This study is looking at how AI supports the risk management in these global supply chains. The paper mostly focus on AI applications like predictive analytics, forecasting the demand, making logistics better, and monitoring the risk of suppliers. For this study, I used secondary data from some research journals, reports from industry, and studies about international trade. I also discussed some examples from India and how logistics is developing in Maharashtra. The findings are suggesting that AI tools can improve the supply chain visibility and it helps to see disruptions before they happen. It also supports to make decisions more fast. But, the adoption of AI is also having some challenges, like the cost for investment is too high, and we don't have enough skilled workers, and there is issues with managing the data. To conclude, I think AI will play a very big role for building supply chains that are strong and efficient in the future.

Keywords: Artificial Intelligence, Global Supply Chain, Risk Management, Logistics, Predictive Analytics.

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1. Introduction

In the last few decades, global trade has increased very fast. Today, many companies are sourcing raw materials from different countries, they make products in many locations, and distribute them all over the world. This big network of suppliers and manufacturers is what we call a "global supply chain."

But, these global supply chains are also facing many risks. Natural disasters, some political conflicts, problems in transportation, and also economic instability can create very serious trouble for the operations. For example, the COVID-19 pandemic clearly showed us how supply chains can get disrupted easily. During that time, many industries had shortages of raw materials and so many delays in transport.

Actually, the traditional systems for supply chain management are mostly relying on manual decisions and looking at old historical data. Sometimes, these old methods are not enough for managing such complex risks globally. Because of this, many companies now are adopting Artificial Intelligence (AI) technologies so they can improve the efficiency and risk management.

Artificial Intelligence is allowing the organizations to analyze very big volumes of data, see the patterns, and predict if there will be disruptions. These AI systems can monitor how suppliers are performing, make logistics routes better, and forecast the demand more accurately. Big companies like Amazon, Alibaba, and Walmart are already using these AI technologies in their own operations.

Even in India, the digital logistics infrastructure is improving very rapidly now. The government has initiatives like National Logistics Policy (2022) and also the Maharashtra Logistics Policy. These policies aim for modernizing the transportation networks and putting digital technology inside the supply chain systems. Because of all these new developments, the role of AI in global supply chain risk management is becoming a very important topic for research.

2. Objectives of the Study

The main objectives of this research are:

1. To understand the concept of risk in global supply chains.
2. To examine the role of Artificial Intelligence in supply chain risk management.
3. To analyze how AI helps improve supply chain efficiency and resilience.
4. To identify challenges associated with AI implementation in supply chain systems.

3. Review of Literature

Many researchers have studied the role of Artificial Intelligence in supply chain management.

Ivanov and Dolgui (2020) discussed how digital technologies and AI can improve supply chain resilience by predicting disruptions and enabling faster recovery. Their study highlights the importance of predictive analytics in modern logistics systems.

Choi, Wallace, and Wang (2018) explained that big data and machine learning help companies improve demand forecasting accuracy. Better forecasting reduces inventory shortages and improves operational efficiency.

Kamble, Gunasekaran, and Sharma (2020) studied the adoption of Artificial Intelligence and Industry 4.0 technologies in supply chains. They found that AI helps organizations improve supply chain visibility and decision-making.

According to Deloitte (2021), companies using AI-based supply chain tools have reported improvements in operational efficiency and logistics performance.

In the Indian context, studies by **NITI Aayog (2021)** highlight that digital technologies including AI can strengthen India's logistics sector and reduce supply chain inefficiencies.

Research related to Maharashtra logistics development also indicates growing investments in smart transportation infrastructure. According to the **Government of Maharashtra Logistics Policy Report (2018)**, improving digital logistics systems can significantly enhance supply chain efficiency.

Despite these developments, there is still limited research focusing specifically on **AI-based risk management in global supply chains**, especially in emerging economies like India. This paper attempts to contribute to this research area.

4. Research Methodology

This research is based on **secondary data analysis**. The study uses information from:

- Academic journals
- International trade reports
- Government publications

- Industry research reports
- Logistics policy documents

The research approach is **descriptive and analytical**. The study analyzes existing literature and industry data to understand the impact of Artificial Intelligence on supply chain risk management.

5. Concept of Risk in Global Supply Chains

Global supply chains, they involve so many interconnected activities like the sourcing of raw materials, production, transport, warehousing, and the distribution. Because all these activities are taking place across different countries and regions, so they are exposed to several types of risks.

We can define the supply chain risk as a possibility of disruption that is affecting the flow of goods, the information, or financial resources inside the supply chain network. These disruptions can cause many delays, losses in finance, or shortages of products.

In these recent years, the global supply chains have experienced several big disruptions. For examples, we have the COVID-19 pandemic, some trade conflicts between the countries, shipping container shortages, and geopolitical tensions. These events showed to us that traditional supply chain systems are often lacking the flexibility for responding quickly when unexpected disruptions happen.

Researchers have already identified different types of risks that are commonly affecting these global supply chains.

Table 1: Types of Risks in Global Supply Chains

Type of Risk	Description	Example
Supply Risk	Disruptions in raw material supply	Factory shutdowns, supplier bankruptcy
Demand Risk	Unexpected changes in customer demand	Sudden increase or decrease in product demand
Operational Risk	Failures in production or logistics processes	Machine breakdown, warehouse problems
Transportation Risk	Delays in shipping or logistics	Port congestion, transport strikes
Geopolitical Risk	Political instability affecting trade	Trade restrictions, wars
Environmental Risk	Natural disasters affecting supply chains	Floods, earthquakes, pandemics

Source: Adapted from Ivanov & Dolgui (2020)

Managing all these risks is very, very important for the organizations that are operating in the global markets. If companies fail for managing the supply chain risks, they may experience many production delays, increased costs, and even the loss of customer trust.

Because of this problem, many companies are now using the Artificial Intelligence technologies so they can improve the risk prediction and the decision-making in their supply chains.

6. Role of Artificial Intelligence in Supply Chain Risk Management

Artificial Intelligence, it basically means computer systems that can analyze the data, see some patterns, and make the decisions without much help from humans. In managing the supply chain, AI technologies like machine learning, predictive analytics, and also automation are getting used

more and more to make operations better. AI is helping organizations to watch their supply chain in real time and find out where problems might happen before they become too big.

There are several important applications for AI in managing the supply chain risk.

6.1 AI-Based Demand Forecasting

Forecasting the demand is a very big part of managing a supply chain. If companies cannot predict the demand in a right way, maybe they produce too many products or they face a shortage.

Artificial Intelligence can look at big amounts of old sales data, how customers behave, the seasons, and market trends. This is helping the organizations to forecast the demand more better.

For example, big companies like Amazon and Walmart use the AI algorithms for looking at how customers buy things and then they change their inventory. This is reducing the risks and making things more efficient.

6.2 Predictive Risk Analytics

The AI systems can analyze the data to predict when a disruption might happen. These tools use machine learning models for identifying patterns that show future risks. For instance, AI can see early signals if a supplier will be late, or if there is traffic in transportation, or changes in demand.

Then, organizations can take some actions to stop these risks. According to researchers like Ivanov and Dolgui (2020), this predictive analytics really improves the supply chain resilience because companies can respond more fast.

6.3 AI in Logistics and Transportation

Transportation is a very critical part for global supply chains. If there is a delay in transport, it can create very serious trouble for production and the distribution. AI can make the transportation routes better by looking at things like traffic, how much fuel costs, weather, and the schedules for delivery.

Many logistics companies now are using these AI systems to plan their routes and reduce the delays. These systems help them to save fuel, make delivery times better, and cut the costs. In India also, the digital logistics platforms are starting to use AI tools for better planning and visibility.

6.4 AI for Supplier Risk Assessment

Global supply chains are depending so much on many different suppliers that are located in different countries. This is a big risk because if just one supplier is failing to give the raw materials on time, then the whole production process can get affected or even stop completely. Sometimes, a small problem in a factory in another country can cause a huge delay for the company here.

Artificial Intelligence systems are very helpful because they can check how the suppliers are performing every day. The AI looks at their old records, their money situation (to see if they might go bankrupt), and how efficient they are with their deliveries. AI can even look at the news or the weather in the supplier's country to see if there will be trouble.

This information is very important because it helps the companies to find other alternative suppliers. So, they don't have to depend only on one single source for their materials. If one supplier has a problem, the company can quickly switch to another one. This strategy makes the supply chain more strong and resilient against the unexpected disruptions. Also, it gives the company more power to negotiate for better prices because they have more options.

6.5 AI in Inventory Management

Inventory is another area where AI is very useful. If you have too much inventory or too little, it creates a risk for the money. AI systems can watch the inventory levels in real time and they automatically change the stock based on what the demand says. This helps to keep the right amount

of stock and avoid shortages. Now, many big companies are using "smart" warehouses that have AI and robots working together.

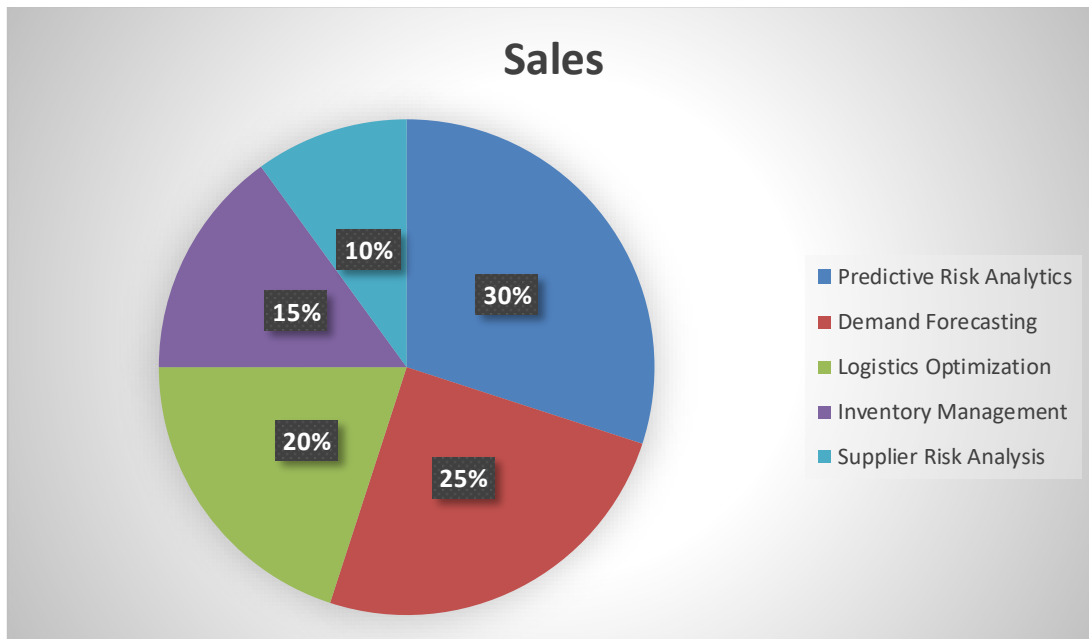


Figure 1: Distribution of Artificial Intelligence Applications in Supply Chain Risk Management. Source: Adapted from Ivanov & Dolgui (2020) and industry supply chain reports.

7. Benefits of Artificial Intelligence in Supply Chain Risk Management

Artificial Intelligence is giving many advantages for the organizations that are operating these complex global supply chains. By using the AI technologies, companies can make their decisions better, reduce the risks, and increase the efficiency of operations. AI systems are helping organizations to analyze very big volumes of data and see the patterns that you cannot see with the traditional methods of analysis.

One of the most important advantage of AI is that it can give "real-time visibility" across all the supply chain. This basically means that companies can watch the production, the inventory levels, transport status, and what the suppliers are doing in real time. This kind of transparency helps the organizations to find where disruptions might happen early and then take some preventive actions. Also, AI improves how accurate the forecasting is. The traditional methods for forecasting usually depend on old data and people doing manual analysis. But in contrast, the AI systems can analyze many different variables at the same time, like market trends, how customers behave, the seasons, and also external economic factors.

Another big benefit is the automation. AI-driven automation reduces the human errors and makes the operational efficiency much better. Automated systems can handle the repetitive tasks like processing the orders, managing the warehouse, and tracking the shipments.

Furthermore, AI helps the organizations to build supply chains that are more resilient. When some disruptions are happening, AI systems can quickly look at the available data and suggest some other solutions—like changing the suppliers, or adjusting the production schedule, or picking some alternative routes for transportation.

Table 2: Benefits of AI in Supply Chain Risk Management

Benefit	Explanation
Improved Risk Prediction	AI systems analyze data patterns to identify possible disruptions before they occur.
Better Demand Forecasting	Machine learning models improve forecasting accuracy and reduce demand uncertainty.
Enhanced Supply Chain Visibility	Real-time monitoring of supply chain operations improves transparency.
Reduced Operational Costs	Automation and optimized logistics reduce operational expenses.
Faster Decision-Making	AI systems process large datasets quickly, enabling rapid responses to disruptions.
Increased Supply Chain Resilience	Organizations can quickly adjust operations when unexpected events occur.

Source: Adapted from Choi et al. (2018); Deloitte (2021)

8. Challenges in Implementing Artificial Intelligence in Supply Chains

Even if there are so many advantages, the adoption for Artificial Intelligence in the supply chain management is also facing several big challenges.

One of the major challenge is the high cost for implementation. To develop the AI systems, you need advanced technology infrastructure, ways to store the data, and specialized software. Many of the small and medium-sized organizations might find it very difficult to invest in these kinds of technologies.

Another challenge is that we don't have enough skilled professionals. The AI systems are requiring experts in data science, machine learning, and analytics for the supply chain. Many organizations are still facing a shortage of skilled personnel who can manage these AI-driven systems properly. The data quality is also a very important issue. AI algorithms are relying heavily on data that is accurate and reliable. If the data we use for analysis is not complete or it is inaccurate, then the predictions coming from the AI systems might also be unreliable.

Also, there is the cybersecurity concerns with the digital supply chain systems. As the supply chains become more connected digitally, they also become more vulnerable for the cyberattacks and the data breaches.

Finally, it can be difficult to integrate the AI systems with the existing technologies for supply chain. Many organizations are still operating on the traditional legacy systems, and these old systems might not easily support the advanced AI tools.

9. Findings and Discussion

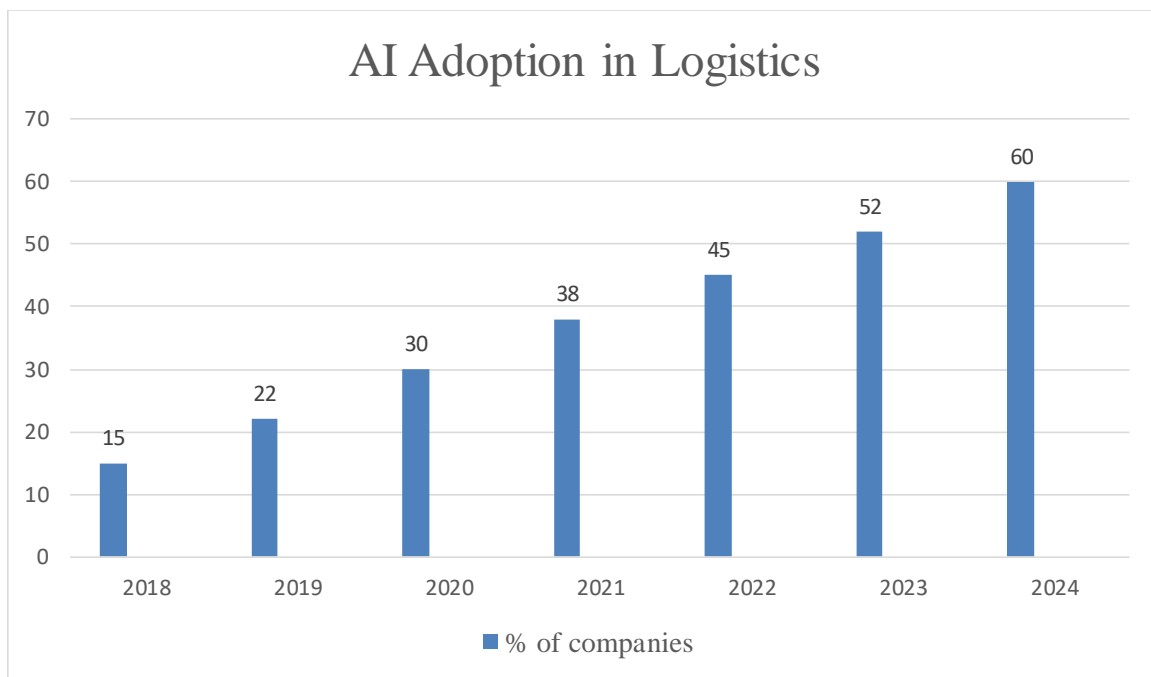
The analysis of the existing research and the industry data is indicating that Artificial Intelligence is playing a very, very significant role for improving the supply chain risk management. It is not just a small change, but a big shift in how companies work today. AI technologies are helping the organizations to detect the supply chain disruptions much earlier than before and they can respond more better to any trouble. For example, the predictive analytics is allowing the companies for forecasting the demand fluctuations, the transportation delays, and even the small issues with the supplier performance that humans might miss.

Also, the companies that have already adopted these AI-driven technologies for their supply chain are reporting very good improvements in their operational efficiency, the logistics planning, and

how they handle the inventory management. Because of AI, there is less wasting of time and money. AI is also enhancing the transparency for supply chains. It is enabling the real-time monitoring of how the goods move from one country to another and the exact inventory levels in the warehouse. This means managers always know what is happening.

In the Indian context, things are moving very fast because of the digital logistics initiatives. The government policies like the National Logistics Policy (2022) are encouraging the companies for the adoption of these advanced technologies in the supply chain management. Especially in states like Maharashtra, the government is investing so much money in the logistics infrastructure and the digital transportation systems. This is all for improving the supply chain efficiency in the whole region and making India a big hub for trade.

But, the research is also showing a very important point. For a successful AI adoption, it is not enough to just buy the software. You really need a strong digital infrastructure, a very skilled workforce that knows how to use these tools, and the effective systems for data management. Without good data, the AI cannot give the right answers. So, companies must focus on these challenges also if they want to be successful in the future.



Graph 1: Global AI Adoption in Logistics (2018–2024)

Source: Adapted from Deloitte Supply Chain Digital Transformation Reports (2021–2024)

The graph indicates a steady increase in the adoption of AI technologies in logistics and supply chain management worldwide.

10. Conclusion

Global supply chains, they have become more and more complex because of things like globalization, digital trade, and these interconnected logistics networks. All these systems are facing many risks now, like disruptions in transport, not knowing the demand, suppliers failing, and the geopolitical conflicts.

Artificial Intelligence has come out as a very powerful tool for managing all such risks. The AI technologies are helping organizations for analyzing very big datasets, predicting when a disruption might happen, and making the supply chain visibility much better. Applications like the predictive analytics, forecasting the demand, making logistics better, and checking the supplier risks are really helping to make the supply chain more strong.

The findings from this study are suggesting that these AI-driven systems can improve the efficiency of operations, reduce the risks, and help for making the decisions faster. But, to adopt the AI, you also need to make big investments for the digital infrastructure, training the workers, and having good systems for managing the data.

As the global trade is continuing to grow, the Artificial Intelligence will play a more and more important role for building these supply chains that are resilient and efficient. I think the organizations that can successfully put AI technologies inside their supply chain operations, they will be more prepared for managing future trouble and keep their advantage in the global markets.

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