A STUDY ON LEVERAGING AI IN SOCIAL MEDIA AND ITS EFFECT ON MENTAL HEALTH

Dr. Girish B. Pawar¹, Ms. Vanshika Keshsarwani²

¹ Professor, Swayam Siddhi Mitra Sangh's College of Management & Research, Thane. ² FYMMS Student, Swayam Siddhi Mitra Sangh's College of Management & Research, Thane.

Abstract

Social media has emerged as an integral component of contemporary life, particularly among students, who are among its most active users. While social media provides substantial advantages, including enhanced connectivity, access to vast information resources, and opportunities for social and academic engagement, it also raises critical concerns regarding its implications for mental health. This paper studies the multifaceted relationship between social media usage and mental health outcomes in college students, with a particular focus on anxiety, depression, self-esteem, and academic performance. The researchers seek to elucidate both the beneficial and adverse effects of social media. The analysis highlights the dual nature of social media, where its advantages coexist with risks such as increased susceptibility to mental health challenges and potential disruptions to academic success. By synthesizing current findings, the paper proposes strategies to encourage healthier digital practices and foster a balanced approach to social media use in the context of higher education. This paper throws light on the importance of leveraging AI and social media's benefits while addressing their associated risks. Promoting balanced usage, fostering healthy digital practices, and advancing ethical frameworks for technology deployment are crucial for enhancing human well-being and academic success in a rapidly evolving digital landscape.

Keywords: Social Media, AI and Social Media's Benefits, Relationship between Social Media Usage and Mental Health.

► Corresponding Author: Dr. Girish B. Pawar

Introduction:

Social media platforms are an integral part of daily life in India, with a rapidly growing user base fueled by affordable internet access and widespread smartphone adoption. Platforms like Youtube, Telegram, Snapchat, Facebook, Instagram, WhatsApp, and Share Chat have become essential for communication, entertainment, and business.

Artificial intelligence (AI) plays a significant role in enhancing social media experiences in India. AI-driven algorithms personalize content recommendations, optimize ad targeting, and detect harmful content, ensuring safer platforms. Features like chatbots, automated translations, and AI-powered video editing have improved accessibility and engagement, catering to India's diverse linguistic and cultural landscape.

However, AI in social media also poses challenges, such as misinformation spread, privacy concerns, and algorithmic biases. In India, these issues are amplified by the vast population and varying levels of digital literacy. Efforts to address these challenges include stricter content moderation, government regulations, and public awareness campaigns to promote responsible usage.

Social media platforms such as Instagram, Facebook, and Snapchat have fundamentally transformed modes of communication and social interaction in contemporary society. College students, as digital natives, represent a demographic with particularly high engagement on these

ISSN: 2583-6404

Jan - Feb 2025

ISSN: 2583-6404 Jan - Feb 2025

platforms. While social media serves as a medium for enhanced connectivity, entertainment, and information dissemination, its potential negative impact on mental health has become a subject of significant scholarly and public concern.

By leveraging AI effectively, social media in India continues to evolve, balancing innovation with ethical considerations to serve its diverse user base.

Effects of Social Media on Mental Health:

Social media can have positive as well as negative effect on mental health of human being.

1. Positive Effects of Social Media:

Social Connectivity:

Social media platforms enable students to stay connected with their peers, family, and other individuals, irrespective of geographical boundaries. For college students, these platforms become vital for maintaining relationships with friends, forming new connections, and networking with others who share similar academic or personal interests. Social media allows users to engage in conversations, share life updates, and participate in groups and events, fostering a sense of belonging. It is particularly beneficial for students studying away from home, as it bridges the gap created by physical distance, enabling continuous social interaction.

Emotional Support:

In addition to facilitating communication, social media offers platforms for emotional support and the sharing of personal experiences. Many students turn to online communities, such as support groups or forums, where they can discuss their challenges, seek advice, or simply express their feelings without the fear of judgment. These spaces can provide comfort, empathy, and encouragement, especially for those who may feel isolated or unable to access face-to-face support. The anonymity of some platforms also allows students to open up more freely about sensitive issues like mental health, relationships, and personal struggles.

Educational Benefits:

Social media serves as an invaluable resource for students seeking academic content and educational support. Various platforms offer access to educational materials, tutorials, online courses, and discussion groups related to a wide array of subjects. Students can follow academic influencers, participate in webinars, and engage in communities centered around academic interests or university-related topics. Social media also allows students to collaborate on projects, share study materials, and exchange academic advice, enhancing their learning experience and providing opportunities for academic growth outside the classroom.

2. Negative Effects of Social Media:

Anxiety and Depression:

Excessive social media use has been linked to increased symptoms of anxiety and depression, particularly among young people, including college students. The constant exposure to curated posts that highlight the best aspects of others' lives can lead to feelings of inadequacy, stress, and emotional distress. Social comparison theory suggests that when students compare their real lives with the idealized versions presented online, it can create unrealistic expectations and foster negative emotions. Additionally, the pressure to maintain a constant online presence, receive likes and comments, and keep up with trends can contribute to heightened anxiety and stress levels.

Comparison and Self-Esteem:

Social media platforms frequently showcase heavily curated and idealized portrayals of individuals, giving rise to the phenomenon of "social comparison." College students, as a highly

ISSN: 2583-6404 Jan - Feb 2025

engaged demographic, are regularly exposed to the "highlight reels" of their peers' lives, which can adversely affect their self-esteem. Observing posts highlighting academic accomplishments, social engagements, and personal milestones often leads students to experience feelings of inferiority or dissatisfaction with their own lives. Such comparisons can diminish self-worth and foster a sense of loneliness or inadequacy. Over time, these negative social comparisons may significantly undermine a student's confidence and overall mental well-being.

Sleep Disruption:

Late-night use of social media is a widespread issue among college students, leading to disrupted sleep patterns. The stimulating content on social platforms, such as videos, news, and conversations, can keep students engaged for extended periods, making it difficult for them to disengage and fall asleep. The blue light emitted by screens also interferes with the production of melatonin, a hormone that regulates sleep, further exacerbating the problem. Poor sleep quality has been linked to fatigue, irritability, mood disorders, and a reduced ability to concentrate. In turn, this lack of rest can negatively affect students' academic performance, physical health, and emotional regulation.

Impact of AI on social media:

In the digital age, where an unprecedented volume of data is generated daily, artificial intelligence (AI) has emerged as a crucial component within major social media networks, playing a key role in managing and processing this massive influx of data. AI tools significantly enhance the functionality of social media platforms, driving various activities at scale across a range of applications, such as content creation (both text and visual), social media monitoring, advertisement management, influencer analysis, brand awareness initiatives, and other related use cases. These AI-driven advancements are instrumental in optimizing social media operations and engagement strategies.

AI is revolutionizing digital marketing across major social media platforms like Instagram, Snapchat, TikTok, Facebook, Twitter, and LinkedIn, transforming how brands advertise and engage with audiences. It powers targeted campaigns, social media ads, and content creation, automating many aspects of digital marketing. AI is also used in consumer-focused technologies such as voice assistants, navigation apps, and personalized recommendations from services like Netflix and Amazon. Through machine learning, AI analyzes vast amounts of data to predict outcomes, refine predictions, and improve performance without human intervention. It leverages natural language processing for sentiment analysis and image recognition for photo, video, and facial detection, further enhancing marketing strategies and consumer engagement.

Artificial intelligence (AI) is having a profound impact across various sectors, including marketing and communications. By optimizing marketing activities, AI boosts efficiency not only in large corporations but also in small and micro businesses. In the realm of social media, AI plays a crucial role in tasks such as content creation, post scheduling, campaign analysis, and more. Integrating AI tools into social media management is essential for enhancing the effectiveness and performance of marketing communications.

Objective of Research Paper:

The following objectives of the research paper can be drawn as:

- 1. To identify importance of AI and Social Media on human life.
- 2. To understand effect of Social Media on Mental Health
- 3. To recognize the impact of AI (Artificial Intelligence) on social media.

Review of Literature:

Shunsen Huang, XiaoxiongLai, LiKe, YajunLi, HauanleiWang, Xinmei Zhao, Xinran Dai, Yun Wang (2024): The study examines the prevalence of AI dependence, its longitudinal on health problems, and use of technology as mediating role through AI. The advent of emerging technologies, such as artificial intelligence (AI), may induce technology-related anxiety in certain populations, particularly adolescents, who are more susceptible to its effects. AI usage has been associated with the risk of developing AI dependence, potentially undermining mental health. Study concluded the link between AI dependence and mental health. Grounded in the framework of technology dependence, this study seeks to assess the prevalence of AI dependence, investigate the bidirectional associations between AI dependence and mental health issues (e.g., anxiety and depression), and explore the mediating influence of motivations for AI usage.

Muhammad Farrukh Shahzad, Shuo Xu, Weng Marc Lim, Xinbing Yang, Qasim Raza Kham (2024): This study examines the interplay between artificial intelligence (AI), usage of social media, performance in academics, and mental well-being. Using partial least squares—structural equation modeling (PLS-SEM) on data from 401 Chinese university students, the findings demonstrate that both AI and social media positively influence academic performance and mental well-being. The study highlights the potential of AI and social media to support technology-enhanced education, benefiting both student performance and well-being.

Dr. A. Udaya Shankar, Dr. Sunil Mishra, Dr Raihana Malik, Dr. N. Subashini, Dr Meenakshi Sharma (2023): This study analyses AI impact on mental health, overall well-being and human behavior. It emphasizes the need for a balanced approach that leverages AI's potential benefits, such as mental health support, while addressing challenges like privacy concerns, bias, and the risk of addiction or overdependence. By examining the ethical and societal implications of AI across various domains, the paper aims to provide a comprehensive foundation for future research and policy development. The overarching goal is to ensure that AI contributes positively to human welfare while effectively mitigating associated risks.

Research Methodology:

The study adopts a descriptive and analytical methodology, utilizing secondary data obtained from websites and research papers. Conclusions are drawn following a comprehensive analysis of the available information. The theoretical framework of the study is derived from a range of secondary sources, including published papers, articles and academic journals.

Recommendations:

- **1. Education and Awareness**: Develop and implement workshops or training sessions that educate students about responsible social media usage and its potential impact on mental health.
- **2. Digital Detox Initiatives**: Promote structured programs that encourage students to periodically disengage from social media to enhance concentration, reduce stress, and improve overall wellbeing.
- **3.** Accessible Support Services: Establish easily accessible mental health support systems, including counseling services and resources, within the educational institution.
- **4. Parental and Peer Engagement**: Facilitate open and constructive dialogues among students, parents, and peers regarding the emotional and psychological effects of social media usage.

ISSN: 2583-6404

Jan - Feb 2025

Conclusion:

The dual role of social media as a medium for facilitating social interaction and as a potential contributor to mental health challenges underscores the importance of adopting a balanced approach to its usage. Educational institutions have a pivotal role in addressing this issue by fostering digital literacy and promoting mental health awareness among students. Artificial intelligence (AI) and social media have become pivotal in shaping modern communication, marketing, education, and mental well-being. AI plays a transformative role across industries, especially in social media, by optimizing activities such as content creation, post scheduling, campaign analysis, and advertisement targeting. Its integration enhances efficiency and effectiveness for both large corporations and small and medium-sized enterprises (SMEs). AI tools like natural language processing, sentiment analysis, and image recognition empower marketers with actionable insights, personalized recommendations, and superior engagement strategies. Social media, while fostering connectivity and providing platforms for education, entertainment, and emotional support, also poses challenges, particularly for mental health. Excessive usage is linked to anxiety, depression, sleep disturbances, and self-esteem issues due to social comparisons and addictive behaviors. AI-driven algorithms further influence user behavior by curating content and enhancing platform functionality. This dual impact necessitates a balanced approach to social media usage to leverage its benefits while mitigating its risks. Recommendations for addressing these challenges include integrating workshops on responsible social media use, encouraging digital detox programs, offering accessible mental health resources, and fostering open discussions among students, parents, and peers. Educational institutions have a critical role in promoting digital literacy and mental health awareness to equip users with strategies for healthier engagement with technology. By utilizing AI responsibly and adopting thoughtful strategies for social media management, individuals and businesses can maximize the benefits of these technologies while addressing their ethical, societal, and psychological implications. This comprehensive approach ensures a balanced use of AI and social media for improving productivity, engagement, and wellbeing.

References:

- 1. Shunsen Huang, XiaoxiongLai, LiKe, YajunLi, HauanleiWang, Xinmei Zhao, Xinran Dai, Yun Wang (2024), AI Technology panic—is AI Dependence Bad for Mental Health? A Cross-Lagged Panel Model and the Mediating Roles of Motivations for AI Use Among Adolescents
- 2. Dr. A. Udaya Shankar, Dr. Sunil Mishra, Dr Raihana Malik, Dr. N. Subashini, Dr Meenakshi Sharma (2023), Artificial Intelligence's Effects on Mental Health, Human Behaviour and Well-Being An Empirical Study, TuijinJishu/Journal of Propulsion Technology ISSN: 1001-4055 Vol. 44 No. 4
- 3. Muhammad Farrukh Shahzad, Shuo Xu, Weng Marc Lim, Xinbing Yang, Qasim Raza Kham (2024), Artificial intelligence and social media on academic performance and mental well-being: Student perceptions of positive impact in the age of smart, sciencedirect.com/science/article/pii/S2405844024055543
- 4. https://www.forbes.com/councils/forbestechcouncil/2023/03/16/how-ai-transforms-social-media
- 5. https://drive.google.com/file/d/1XHrGYUhDu1NV18bC-Kcq2dbaTSdURsb4/view?usp=drive link

ISSN: 2583-6404

Jan - Feb 2025